



DOES EVERYONE WHO PARKS ON CAMPUS NEED A PARKING PERMIT?

Yes. Whether an individual is a student, faculty, staff, department guest, visitor, alumni, partner company employee, handicap visitor, etc., they still must display a valid TU parking permit and be parked in an appropriate area for their permit type during enforcement hours. Resident lots, reserved spaces, handicap spaces, and fire lanes are enforced at all times.

WHAT ARE ENFORCEMENT HOURS?

Enforcement hours are 6am – 8pm Monday through Thursday, and 6am – 3pm Friday. Please note that Resident lots, reserved spaces, handicap spaces, and fire lanes are enforced at all times. In addition, parking may be restricted outside enforcement hours due to special University events. In such a circumstance please pay attention to signage and the directions of Parking & Transportation personnel.

WHAT IS THE VIRTUAL PERMIT SYSTEM AND HOW DOES IT WORK?

The Virtual Permit System will utilize License Plate Recognition (LPR) technology to scan vehicle plates to see if that vehicle is linked to a valid permit and if the vehicle is parked in an appropriate area for its permit type. As such, please be sure to enter your license plate information correctly when ordering your permit. The LPR technology will detect multiple vehicles registered to the same permit on campus at one time. This will allow for better management of parking resources so as to provide more available parking to those who paid for a permit. Please visit our website www.towson.edu/parking for more detailed information on the Virtual Permit System.

MY VEHICLE RECEIVED A CITATION. WHAT DO I DO?

Please note that Towson University citations are State of Maryland citations. Failure to resolve a citation could result in a variety of sanctions including: a hold on your university account that will prevent you from registering for classes and getting your transcripts or diploma; a hold on your state vehicle registration, or fines being transferred to the state collections unit. Citations must be paid or resolved via appeal. If you feel there are extenuating circumstances associated with you receiving the citation, you may submit an appeal. Certain citations, such as handicap and fire lane violations, can only be appealed through Maryland District Court as they are State safety violations. Other citations can be appealed either through Towson University administratively or through District Court. By selecting one method of appeal, you forfeit your right to pursue the other.

CAN I PARK WHEREVER I WANT ON CAMPUS WITH MY PERMIT?

No, permits are only valid in their permit type's designated areas and Overflow parking areas. Please note West Village Resident permit holders may not park in the West Village overflow areas until after 3 p.m.

I CAN'T FIND A PARKING SPACE IN THE GARAGES?

Core campus garages are usually full by 10am. If you arrive on campus after this time it is suggested that you proceed directly to the Towson Center or West Village Garage where Overflow parking is available. You may then use the Gold or Black shuttle routes to get to your destination.

WHERE ARE THE OVERFLOW PARKING AREAS?

Overflow parking can be found at the Towson Center and in designated Overflow areas of the West Village Garage.

WHERE CAN I FIND INFORMATION ABOUT TU'S ON AND OFF CAMPUS SHUTTLES?

Shuttle route information can be obtained through the Parking & Transportation website or in person at the Parking Office located on the ground level of the Union Garage.

HOW MUCH DO PERMITS COST?

Permit prices are set on annual basis, semester basis, or a pro-rated cost. Permit prices can be obtained online at the Parking & Transportation website or by calling Auxiliary Services at 410-704-2284.

HOW DO I PURCHASE A PERMIT?

Students as well as faculty and staff can purchase permits online through the Parking & Transportation website. Regular faculty and staff are also eligible to enroll in payroll deduction for permit purchases. If you utilize payroll deduction your permit will automatically be renewed for you each July with the cost of your permit being deducted over 20 pay periods.

I DON'T WANT/NEED MY PERMIT ANYMORE, CAN I GET A REFUND?

Yes, pro-rated refunds will be given for your permit. Pro-rated amounts are based on the date the permit is canceled. Visit the Auxiliary Services Business Office in person to receive your refund. Please note that after certain dates for differing types of permits, refunds will no longer be available.

HOW DO VISITORS OBTAIN A PERMIT AND WHERE DO I PARK?

Visitor permits can be purchased from any of the pay station kiosks located throughout campus. Hourly, daily, evening, and overnight visitor permits are available. Please note that the kiosks do not dispense change for cash purchases and refunds will not be given. Overnight permits can only be purchased from the kiosks at Lots 13 and 21. If you are visiting at the request of a department, that department can furnish you with a departmental visitor code to use at the kiosk to obtain your permit. Please check with the department to see if they will be covering the parking fee. Visitor parking areas are located throughout campus. Please consult a campus map.



FREQUENTLY ASKED QUESTIONS



PARKING & TRANSPORTATION SERVICES

UNION GARAGE
410 - 704 - PARK • upark@towson.edu

OFFICE HOURS
Monday - Friday 8am - 5pm

PARKING FREQUENTLY ASKED QUESTIONS

WWW.TOWSON.EDU/PARKING