




Dial Into Towson University


From Off Campus (Macintosh)


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 =Shortcut  =Advice  =Caution

Internet Access through Dial-up

Towson University offers students, faculty, and staff the opportunity to use Internet access from home by offering a dial up service. All you need is a computer with a modem and a phone line dial up connection.

 Note: This service is limited to US calls only!

 You must use your TowsonU (faculty/staff) or Tiger (student) username and password to connect to the system.

Initial Setup

1. Go to the **Apple Menu**, then **Control Panels**, then **Remote Access** or **PPP**.
2. At the top of the screen, go to the **Remote Access** or **PPP Menu**, and select **TCP/IP**.
3. Change the following settings:
 - Connect via: **PPP**
 - Configure using: **PPP Server**
 - Name server address: **204.62.32.10**
 - Search domains: **Towson.edu**
4. Close this window, and choose to save the changes.
5. Go to the **Apple Menu** again, then **Control Panels**.
6. Select **Remote Access**.
7. Click on the triangle next to Setup. This will drop down additional information.
8. In the *Name* field, enter your username.
9. In the *Password* field, enter your password.
10. In the *Telephone Number* field, enter the appropriate number from the list below.
11. There are three types of connection phone numbers:
IT IS IMPORTANT TO NOT TO USE SPACES OR DASHES WHEN PUTTING IN THE PHONE NUMBER!
 - If you are a student off campus put **4104948588** into the Phone number space
 - If your are Faculty/Staff off campus put **4104941648** into the Phone number space.
 - If you are a Faculty Staff member and you are traveling out of state and need to use the service you can put in **18004820346**.
Note that Access to this long distance line is limited to one hour per day of use per person.
12. You can now click the **Connect** button to begin dialing up to Towson.
13. You now have the capacity to browse Web pages and check your mail.
For further information, go to the "Once connected..." section.
14. When you wish to close your connection to Towson, go to the **Apple Menu**, choose **Remote Access Status**, and click **Disconnect**.

Summary

Dial Up Connection

1. Internet Access
2. Initial Setup
3. Connecting
4. Disconnecting
5. Troubleshooting

Connecting

Once you have made your initial setup all you have to do to connect is:

- Double-click on the Towson University Icon that you just made on your desktop.
- Fill in your Towson Username and Password.
- **DO NOT CHECK SAVE PASSWORD** because you have to remember to go back into your settings every time your password changes.
- Click on Dial (you will hear the phone dial up tones).

Now You're Connected

Once your modem connects you will see an icon in the system tray on the bottom of your desktop screen. What can you do from here:

- Connect to the internet using your browsing software (Netscape, or Explorer)
- Go to the **http://outlook.towson.edu** to log in and check your e-mail if you are a faculty or staff member
- Go to **http://webmail.towson.edu** to check your email if you are a student

Different Levels of Access

After you are connected you are able to browse the Internet and use Towson Web features such as Outlook web access and <http://inside.towson.edu>. If you need more access to the Towson U domain you can use the Citrix or VPN (Virtual Private Network) services that Towson University provides.

For directions on Citrix and VPN go to the self-help documents web site and click on the **TowsonU From Home** link: <http://wwwnew.towson.edu/adminfinance/ots/training/techdocs.asp#owsonU>

Disconnecting

When you are done you can right-click on the icon in your system tray on the bottom of your desktop screen and choose **Disconnect**.

Tips for Troubleshooting

1. If you do not have PPP, you will need the MacOS 8 Installation CD. Insert the CD into the CD-ROM drive.
2. **Double-click** on the CD icon on your desktop.
3. **Double-click** on the Mac OS Install icon in the folder which appears.
4. Click **Continue**.
5. Click **Select**.
6. Click **Add/Remove**.
7. Click on the square next to the **Open Transport/PPP** option. The square should now be checked.
8. Click **Start**.
9. Click **Continue**.
10. Click **Install**.
11. Click **Continue**.
12. The files will now be copied to your computer. When the installation is complete, click **Restart**.