

**Cisco Academy Instructor Training Center Agreement, 2019-2020**

Towson University Cisco Academy Support & Training Center also provides extensive instructor training and professional development opportunities. New instructor training is required for each Cisco course that leads to an industry certification.

This ITC Agreement must be signed by the instructor's supervisor in order to be added to the class roster, as it verifies the instructor has received permission to take the class, signifies that the form has been read and completed in full, and acknowledges the below refund policy.

Instructor Name

Instructor School

Course Name

Start Date

End Date

Price

Supervisor Name

Cisco Academy / School System

Authorized Signature

Date

**Refund Policy:**

Classes may be canceled, and a full refund issued, when written notification is provided **up to five business days before** the first day of class. No refunds will be provided beyond that time.

Iris C. Kutch  
Towson University  
Cisco Training and Support Manager  
(410) 704-6565  
ikutch@towson.edu