Department of Health Science

Community Fieldwork Handbook
General Agency Information

AGENCY NAME: MedStar Franklin Square Medical Center

AGENCY ADDRESS: 9000 Franklin Square Drive
Baltimore, MD. 21237

AGENCY TELEPHONE: 443-777-7071
FAX: 443-777-1179


Geographic Areas Served: Southeastern Baltimore County

Supervisor(s): Nona Novello, MD, CMIO

Name: Nona Novello, MD
Title: Chief Medical Information Officer
Email: Mimi.Novello@medstar.net
Phone: 443-777-7389

AGENCY GOALS & OBJECTIVES:

Vision
To be the trusted leader in caring for people and advancing health.

Mission
To serve our patients, those who care for them, and our communities.

DEPARTMENT GOALS AND OBJECTIVES:

Achieve Stage 2 Meaningful Use of our Electronic Medical Record in both the inpatient and ambulatory settings.
Provide education to our customers and our patients regarding use of the patient portal as a means to advance patients’ health.

CRIMINAL BACKGROUND CHECK REQUIRED? Yes _x__ No___
INTERNSHIP INFORMATION (How might your organization use and improve a health education student’s skills and knowledge?):

The Clinical Informatics Department at MFSMC is responsible for the design, implementation, educational and ongoing support of all clinical systems in the hospital and ambulatory settings. We also lead the Meaningful Use project at MFSMC for both hospital and eligible providers. As part of the Meaningful Use measures for Stage 2, patients must access and interact with the patient portal. To achieve this measure, we will have designated individuals who will visit patients and assist them with registering for and accessing the patient portal.

This would be an excellent opportunity for a health education student for many reasons. First, the student would interact directly with patients in the community. They would apply their skills of teaching patients with many different sets of knowledge. It would provide exposure to the manner in which all patients can and will interact with their health information. Patients will be empowered with their health information and will learn to be advocates for their own healthcare. This experience would also provide the intern with exposure to project management and public speaking at meetings. They would also interact with many different healthcare providers encouraging the dissemination of knowledge about the portal.

INTERN INFORMATION (What are the skills and qualities you seek in an intern?):

Excellent verbal communication skills; Great comfort with navigation of basic computer systems. Comfort in a hospital environment. Detail oriented; Punctuality and highly responsible and reliable.

OTHER INFORMATION (Parking problems? Need for night/weekend availability? Things a student should know before an interview?): Need for some evening and weekend availability.

THANK YOU FOR COMPLETING THIS FORM.
Please return via email to: k Gould@towson.edu

If any questions, please feel free to call me at 410-704-5937