

Towson University Physician Assistant Program

Program Goal Three & Benchmarks

Goal 3 —Program graduates will demonstrate effective interpersonal, communication, and interprofessional collaboration skills

Mission Alignment: *Collaborative practice and team-based care.*

ARC-PA 6th Standards: B2.05, B2.07, B2.09, B2.10

BENCHMARKS

- Cohort mean preceptor evaluation for all SCPE's on Interpersonal & Communication section $\geq 3.5/5$.
- Cohort summative mean OSCE communication skills score $\geq 3.5/5$.

Cohort Mean Preceptor Evaluation on Interpersonal and Communication Performance

Year	Surg	IM	FM	WH	EM	Peds	BH	Elect	% $\geq 3.5/5$ for all SCPEs
2023	4.60	4.71	4.96	4.78	4.90	4.88	4.91	4.79	100%
2024	4.84	4.89	4.95	4.71	4.90	4.91	4.99	4.93	100%
2025	4.53	4.85	4.96	4.76	4.92	4.96	5.00	4.86	100%

The program met the benchmark that each Cohort mean preceptor evaluation for all SCPE's on Interpersonal & Communication section will be $\geq 3.5/5$.

Summative OSE Communication Skills Performance

Cohort	Number of Students	Mean Score (%)	Benchmark Equivalent ($\geq 70\%$)
Class of 2024	30	98.0%	70%
Class of 2025	20	97.9%	70%

The program met the benchmark that each Cohort mean summative mean OSCE communication skills score will be $\geq 3.5/5$. The program scores students on a percent scale and not a 5-point Likert scale. The program deliberated and determined the benchmark equivalent of 70% to represent a Likert scale score of greater than or equal to 3.5/5 point scale. The program will modify the program benchmark for this goal to 70% when the goals are reviewed in December 2026.