

Have you previously signed up to view your paystubs online at the Payroll Online Service Center (POSC) but have forgotten your logon ID or Password?

Recovering your Logon ID and resetting your password is a two part process. Go to POSC's website <https://interactive.marylandtaxes.com/Extranet/cpb/POSC/User/Start.aspx> and proceed as follows:



POSC Start Page

New recover logon id / reset forgotten password procedure.
Set up your security questions, to be used in the event you forget your password or logon id, when prompted. Your answers to the security questions will replace the need for a current check advice number.

- **First time users**, please read the (**Help Topics**) listed in the left menu.
- For concerns not addressed in a specific (**Help Topic**) use **General Help**
- A link for **Feedback / Suggestions** will be provided after successful logon
- For assistance with POSC, please email POSHELP@comp.state.md.us.
- If you have forgotten your LogonID or Password please use the [Recover LogonID](#) / [Reset Forgotten Password](#) process.

First click here to recover your logonID

Sign Up	First time using the POSC? Use this process to create a LogonID and Password.
Logon	Access the POSC using your LogonID and Password.

Secondly, return to this page and click here to reset password

- [CPB Home](#)
- [POSC Start](#)
- Help Topics**
 - [General Help](#)

Please Note : fields preceded by * are required fields

Step One

Recover LogonID

Step 1 : Provide your SSN And Date of Birth
Step 2 : Recover your LogonID

SSN: *

Date Of Birth: *

- [CPB Home](#)
- [POSC Start](#)
- Help Topics**
 - [Additional help choosing a password](#)
 - [General Help](#)

Please Note : fields preceded by * are required fields

Step Two

Reset Forgotten Password

Step 1 : Provide your LogonID
Step 2 : Provide your SSN And Date of Birth
Step 3 : Validate your identity
Step 4 : Change password to something that you will remember

LogonID: *

If for some reason the system locks you out

Topic:

Wait several hours and then try again. When you try to logon again make sure you use the correct password or your account will become locked out once again. If you have forgotten your password then please use the *Recover Logon ID / Reset Forgotten Password* process.

If you still remain locked out, please call Central Payroll Bureau at (410) 260-7401.