MEMORANDUM

TO: Bernard J. Gerst, AVP Office of Public Safety and Chief of Police
FROM: Colonel Charles Herring
DATE: May 10, 2016
REF: Annual Reporting for Internal Affairs Complaints
CC: 

The members of the Towson University Police Force are committed to providing quality service to the campus community. Departmental personnel are expected to conduct themselves professionally and courteously in encounters with the public, allied agencies and other departmental members. The department investigates all complaints of poor service or unprofessional conduct on the part of any employee of the agency. This is done to address concerns raised by the public, supervisors, and administrative officers as well as to comply with the high standards established by the Commission on Accreditation for Law Enforcement Agencies.

1. 2015 – Five (5) complaints received
   a. Four (4) complaints involved sworn police officers.
   b. One (1) complaint involved a civilian employee.
   c. Five (5) of the complaints involved allegations of misconduct by departmental employees while interacting with the public.
   d. One (1) complaint were administratively closed with non-punitive counseling.
   e. Four (4) formal investigations were opened which resulted in the following findings:
      i. Four (4) complaints were found to be “sustained”, meaning that it was determined that evidence existed sufficient to prove the allegations.
      ii. All sustained complaint involved sworn police officers.

“Working Together for a Safe Community”