MEMORANDUM

TO: Charles J. Herring, Director of Public Safety & Chief of Police
FROM: Lt. Robert Reed
ATSD Commander
DATE: April 24, 2019
RE: Annual Reporting for Internal Affairs Complaints in 2017

The members of the Towson University Police Force are committed to providing quality service to the campus community. Departmental personnel are expected to conduct themselves professionally and courteously in encounters with the public, allied agencies and other departmental members. The department investigates all complaints of poor service or unprofessional conduct on the part of any employee of the agency. This is done to address concerns raised by the public, supervisors, and administrative officers as well as to comply with the high standards established by the Commission on Accreditation for Law Enforcement Agencies.

1. 2017- Six (6) complaints received, all involving sworn police officers.
   a. Five (5) of the complaints involved allegations of misconduct by departmental employees while interacting with the public.
   b. One (1) complaint involved a complaint from a former officer that involved 6 active officers.
   c. Six (6) formal investigations were opened which resulted in the following findings:
      i. Two (2) of the complaints were found to be “sustained”, meaning that it was determined that evidence existed sufficient to prove the allegations.
      ii. Three (3) complaints were found to be “not sustained”, meaning insufficient evidence to either prove or disprove the allegations.
      iii. One (1) complaint was administratively closed, meaning that further training on the policy violated is needed.
      iv. All sustained complaints involved sworn police officers.

“Working Together for a Safe Community”