Hello

In deciding to do a monthly newsletter, I wanted to limit the number of emails I sent so that there isn’t email fatigue from too many updates; but the information in this update is so important that I wanted to share it ASAP.

Windows 10, unlike previous Windows editions, has a number of versions of it. Towson University is currently distributing Windows 10 Version 1809; however, many computers in Division still have older versions.

You can check your version with the following sequence: ‘Start button > Settings > System > About’, or you can [click this link](#). (You may get a location unsafe warning about this link, it is safe.)

If your version is lower than 1809, OTS has now provided a means to update your computer. In the past, this update required reformatting the computer, but that is no longer the case; however, OTS still recommends backing up important documents.

To Run this update:
1. Access Software Center
2. Select Operating Systems
3. Click on Windows 10 Enterprise X64 1809 Upgrade and select “Install”
The update takes about 60-90 minutes and requires multiple computer reboots. All of the reboots are automatic so you could begin this update when you leave for the evening. Laptop and Surface users must use a hardwired ethernet connection. Laptop and Surface users should also run the update during the day so as to not leave them on overnight.

Important Note: For staff members who share computers, please reboot your computer prior to beginning the update to ensure no other staff members are logged in. This will ensure the scripted reboots during the update are successful.

This update will provide some additional functionality and is highly recommended for all users. Laptop and Surface users will also receive some additional power management functionality that can improve battery life.

This update is designed to be user friendly and easy to run; but if you do need assistance running it, complete this form.

If you have any questions, please write back and ask.

Greg
are notified that you are not authorized to read, print, copy or disseminate this message, any part of it, or any attachments. If this message has been sent to you in error, please notify the sender by replying to this transmission, or by calling Student Affairs VP Office at 410-704-5046.