**What is The Big Event?**
The Big Event at Towson University is a student-run service effort with the purpose of saying “thank you” to our neighbors by embracing hard working volunteers to promote unity within Towson.

**Why don’t we serve in Baltimore City?**
Staying true to our mission, we do not send volunteers to serve in Baltimore City since our primary purpose is to say “thank you” to the local Towson community.

**What if we finish early or what if I need to leave early?**
If your group finishes early, please ask your service site leader for any additional work to be completed. If you are dismissed by the service site leader, please check back with your Towson zone leader. If needed we may ask volunteers to help other groups at a service site or serve at a location that has been served. We ask volunteers not to leave the service site unless all service is completed.

**Why don't we provide transportation for everyone?**
We provide transportation to students that cannot transport themselves and to service sites that are not within walking distance. Unfortunately, the cost of providing transportation to our volunteers is too high and we cannot provide this accommodation to all of our volunteers.

**What to wear/bring?**
All volunteers must wear closed-toed shoes and weather appropriate clothing that they do not mind getting dirty. Some sites involve stream cleanups or weeding in muddy areas, please keep this in mind when dressing for the day of. All volunteers must bring their TU OneCard for check-in. Before you leave campus, we will provide you with a free t-shirt and a light breakfast for serving us.

**Why is it so early in the morning?**
Our service begins at 10 AM to best accommodate our service sites along with TigerFest weekend. We ask that volunteers arrive to check-in location between 8:00-9:00 AM so we can prepare everyone for the day and dismiss volunteers.

**What if I'm a no-show?**
If you do not show up for the Service on Saturday, April 13th, you will be charged a no-show fee of $30 to your Buscar’s account. The only exception is that you contact us ASAP if an emergency event comes up, such as illness (with doctor’s note) or family member’s death (with funeral notice). Non-emergency cancellations must be given a week prior to the event.

**Types of service performed?**
Some types of service that will be performed include weeding, mulching, planting, and painting. All service performed will be outside of the home or at a non-profit organization. Service varies dependent on the sites needs.

**Are the sites safe?**
Every service site has gone through a screening process to make sure it meets all of our safety qualifications and the service being performed is appropriate for our volunteers.

**Can I serve with my friends or as an individual?**
Yes! If you would like to serve with your friends you must all sign up together and create your own team. Remember, one member from your team must be the “team leader” for your group. Yes! If you would like to volunteer without a group you can register as an individual and will be placed with other students that have chosen to serve without a team.

**How to register, and when to be a team leader?**
Students can register by going to www.towson.edu/thebigevent to register as a team leader, join a team, or register as an individual. When joining a team, include your team access code, which can be found by asking your team leader. Registration closes Friday, March 22nd.

**What is a team leader?**
They can be presidents of student groups, community service representatives from student groups or individuals eager to serve the Towson community. The team leader will be the primary contact between your group and The Big Event Planning Committee. There is only one team leader per group, so please plan to coordinate who will have this responsibility with your group members.