1. **What is The Big Event?**
   The Big Event at Towson University is a student-run service effort with the purpose of saying “thank you” to our neighbors by embracing hard working volunteers to promote unity within the Towson community.

2. **What if we finish early or what if I need to leave early?**
   If you finish early, please ask your service site leader if they have anything else to be completed. If you are dismissed, please check back in with your zone leader. If needed, we may ask volunteers to help other student groups at a service site or serve at a location that has not yet received volunteers. We ask that students do not leave their service site early unless all service has been completed.

3. **Why don’t we provide transportation for everyone?**
   We provide transportation to students that cannot transport themselves and to service sites that are not within walking distance. Unfortunately, the cost of providing transportation to our volunteers is too high and we cannot provide this accommodation to all of our volunteers.

4. **What to wear/bring?**
   All volunteers should wear closed toed shoes and wear weather appropriate clothing that they do not mind getting dirty. All volunteers must bring their Towson University One Card for check-in. Before you leave campus, we will provide you with a free t-shirt and a light breakfast for serving with us.

5. **Why is it so early in the morning?**
   Our service begins at 10am to best accommodate our service sites. We ask that volunteers arrive to our check-in location at 9am so we can prepare students for the day and dismiss volunteers.

6. **What if I’m a no-show?**
   If you do not show up for service on Saturday, April 21st, you will be charged a no-show fee of $25 to your Bursar’s Account. When volunteers do not show up to serve, the service site that you were assigned to will not receive any service.

7. **Types of service performed?**
   Some types of service that will be performed include weeding, mulching, planting, or painting. All service performed will be outside of the home.

8. **Are the sites safe?**
   Yes, every service site was personally checked by a visit from The Big Event Committee to make sure it meets all of our safety qualifications and the service being performed is appropriate for our volunteers.

9. **Can I serve with my friends or as an individual?**
   Yes! If you would like to serve with your friends you must all sign up together and create your own team. Remember, one member from your team must be the “team leader” for your group. Yes! If you would like to volunteer without a group you can register as an individual and will be placed with other students that have chosen to serve without a team.

10. **How to register, and when to be a team leader?**
    Students can register by going to www.towson.edu/thebigevent to register as a team leader, join a team, or register as an individual. When joining a team, include your team access code, which can be found by asking your team leader. Registration will open on Monday, February 12th and close on Friday, March 30th at 11:59pm.

11. **What is a team leader?**
    Team leaders can include presidents of student groups, community service representatives from student groups or individuals eager to serve the Towson community. The team leader will be the primary contact between your group and The Big Event Committee. There is only one team leader per group, so please plan to coordinate who will have this responsibility with your group members.