The Resident Assistant (RA) position at Towson University promotes an environment in which students can learn about themselves and others, discover the world around them, and grow into model leaders. As an RA, you are expected to value learning and education, and promote an inclusive and welcoming living environment. The RA should strive to help each and every student discover themselves, others, and the collegiate experience, and also encourage them to engage and connect within their community. Through upholding Towson University policy, being an RA requires role modeling positive, professional, and inclusive behavior while serving as a representative of Housing & Residence Life.

Community Development and Engagement

• Develop and maintain relationships with the residents on their floor(s) in a traditional or apartment style community environment.
• Promote and encourage an environment that embraces diversity, celebrates differences within a community, and shows appreciation for creating an inclusive and welcoming community among residents.
• Encourage interaction among residents on their floor(s) and within the campus community.
• Empower students to encourage active problem solving.
• Assess the social, educational, personal, and community needs and interests of your residents in order to design and implement quality engagement opportunities that meet those needs.
• Plan, advertise, and implement events and engagement opportunities in a timely manner.
• Create passive programming initiatives to provide additional opportunities to actively engage with residents.

Leadership and Policy Implementation

• Support and promote all policies, procedures, and programs initiated by the Department of Housing & Residence Life (HRL) in addition to the Towson University Code of Student Conduct.
• Comply with all federal, state, and local laws.
• Be accessible and approachable while projecting a professional, caring, and friendly demeanor.
• Address and respond to all inappropriate behavior and policy violations. Report in a timely manner.
• Report incidents of hate or bias through the #NotatTU hate crimes and bias incident reporting form.
• Be able to recognize and provide emotional support for resident students as needed.
• Promote and sustain organic leadership by maintaining positive peer-leader relationships and supporting the goals of the residents.
• Respond appropriately to student concerns dealing with situations such as violence, sexual assault, suicidal ideation, depression, anxiety, and any domestic disputes.

Administrative

• Take part in the weekly on-call rotation in the apartment or traditional style residence hall.
• Submit all paperwork in a timely manner. This includes, but is not limited to: opening and closing forms, community engagement opportunities, policy violation reports, staff reports, room condition reports, work order requests, and other paperwork as assigned.
• Complete daily walk-throughs of community floor(s) and report any concerns in the areas of housekeeping, maintenance, vending areas, maintenance of bulletin boards and removal of outdated materials.
• Assist in all residence hall openings and closings.
• Attend weekly staff and one-on-one meetings as determined by the Residence Life Coordinator (RLC).
• Inform residents of pertinent academic and university information.
• Support all HRL initiatives and signature events.
• Other duties as assigned by the RLC.