Please attempt to identify your computer using Method 1 first; if you’re unable to find the model through this method, proceed to Method 2. The intent of this document is to enable the end user to compare their current model of computer against the list of currently available computers on the Computer Refurbishing Program’s website.

**Method 1: Identifying your Windows PC**

1. Left Click on the “Start Button”
2. Left Click on “All Programs”
3. Left Click on “Towson System Information”
   a. You may have to scroll to the top of the list that appeared in step two.
   b. The window in Picture 1 below should appear.
4. Record the computer Model and return to the Computer Refurbishing Website to compare your computer to the models available. Remember that if the newest computer available is not at least 2 generations older, you may not benefit from a refurbished computer.
5. If you were unable to identify your computer using this method, please proceed to Method 2 below.

**Picture 1:**

![Towson University System Information](image-url)
Method 2: Identifying your Windows PC

1. **Method 2** requires a physical inspection of the Windows computer you are using. On most Dell desktop computers the model is listed on the top front edge of the PC as demonstrated in Picture 2. Most users keep their PCs underneath their desk, so you may have to pull the unit out into an area with better light. Laptops usually have the model listed just below the left hinge inside the open laptop as demonstrated in Picture 3.

**Picture 2: Desktop Model Identification**

**Picture 3: Laptop Model Identification**