Duo Multi-Factor Authentication: Enrolling your iPhone

1. Login to the Duo Device Management tool located at towson.edu/netid.

2. Click Start setup.

3. Choose Mobile phone and click Continue.

4. Enter your phone number. Click the checkbox to verify and click Continue.

5. Choose your phone type.

6. Install the Duo app on your phone.

7. Click the plus sign to launch the activation screen.

8. Scan the barcode to activate Duo.

9. Choose your authentication method beside When I log in:

For instructions on enrolling additional devices see the flip side of this guide.

The link to enroll in Duo can be found on the NetID Tools page at: towson.edu/netid

For more information, please visit towson.edu/duo
## Enrolling an Android Phone

1. From your favorite browser navigate to towson.edu/netID and click the **duo** link.
2. From the **Duo Device Management** screen, login with your **NetID (Username)** and **Password** and click **Login**.
3. From the **Protect Your Towson University Account** screen, click **Start setup**.
4. From the **What type of device are you adding?** screen, choose **Mobile phone** RECOMMENDED and click **Continue**.
5. Enter your **phone number** in the box on the **Enter your phone number** screen. Click the **check box** to verify and click **Continue**.
6. The **What type of phone is xxx-xxx-xxxx?** screen will appear. Choose **Android** and click **Continue**.
7. The **Install Duo Mobile for Android** screen will appear. Install **Duo Mobile** on your phone found in the Google Play store.
8. Click **I have Duo Mobile installed**.
9. Open the **Duo Mobile** app on your phone. Either press on the **Add Account** button at the bottom of the screen or press the + sign in the upper right corner.
10. Scan the **barcode** and a **check mark** will appear over the **QR code**. Click **Continue**.
11. The **My Settings & Devices** screen will appear.

### Authentication Methods

There are three ways to authenticate:

- **Duo Push** – Receive a screen notification (a push) on your device from the downloaded Duo app. Press Approve on your device to log in. This is the recommended method.
- **Call Me** – Receive a phone call on your cell phone or landline. Press 1 to authenticate.
- **Passcode** – Receive a text message with a code. Enter the code on screen.

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## Enrolling an iPad

1. From your favorite browser navigate to towson.edu/netID and click the **duo** link.
2. From the **Duo Device Management** screen, login with your **NetID (Username)** and **Password** and click **Login**.
3. From the **Protect Your Towson University Account** screen, click **Start setup**.
4. From the **What type of device are you adding?** screen, select **Tablet** and click **Continue**.
5. From the **What type of tablet are you adding screen?** choose **iOS (iPad, iPod Touch)**.
6. The **Install Duo Mobile** screen will appear. Install **Duo Mobile** on your tablet found in the App store.
7. Click **I have Duo Mobile installed**.
8. Open the **Duo Mobile** app on your iPad. Either press the **Add Account** button at the bottom of the screen or press the + sign in the upper right corner.
9. Scan the **barcode** and a **check mark** will appear over the **QR code**. Click **Continue**.
10. The **My Settings & Devices** screen will appear.

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## Enrolling a Landline

1. From your favorite browser navigate to towson.edu/netID and locate the **duo** link.
2. The **Duo Device Management Welcome** screen will appear login with your **NetID (Username)** and **Password** and click **Login**.
3. From the **Protect Your Towson University Account** screen, click **Start setup**.
4. From the **What type of device are you adding?** screen, select **Landline** and click **Continue**.
5. Enter your **phone number** in the box. Click the **check box** beside the phone number to verify the number and click **Continue**.
6. The **My Settings & Devices** box will appear.

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Note: It is recommended that you enroll multiple devices with Duo such as a smartphone (iPhone, Android) and your office and home landlines.