

FAQs for Lynda.com

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1. What is Lynda .com?

Lynda.com provides online training for to over 5,000 courses accompanied with over 200,000 video-based training tutorials for beginner to advanced levels.

2. Is there a fee to use Lynda.com?

There is no charge to Towson students, faculty, or staff.

3. How do I access Towson's Lynda.com web site?

Visit www.towson.edu/lynda. Get login instructions and other resources for using Lynda.com.

4. How do I use Lynda.com?

Below are two Lynda videos to start with. Be sure to [login](#) to Lynda.com first.

- [Teaching with Lynda.com](#) (faculty)
Lynda.com is a powerful tool in the classroom that can supplement teaching and allow students to explore concepts at their own pace.
- [How to use Lynda.com](#) (students & faculty)
Find out about the types of videos offered at Lynda.com, including software training, up-and-coming technology trends, etc.

5. What web browser should I use to access Lynda.com?

Google Chrome browser works with no configuration required.

6. If I used Lynda .com before Towson got this enterprise license, can I transfer my previous Lynda.com course history and certificates?

Yes, Upon first login select "I've had an account". Lynda will transfer your certificates, playlists, bookmarks and course history to your new profile.

7. Where do I obtain assistance for Lynda.com?

- For login assistance, contact the Faculty/Staff Help Center, 410-705-5151 and follow menu options.
- For assistance with Lynda.com, contact:
 - Call: 1-888-33-LYNDA1 (1-888-335-9632). Monday-Friday: 6 a.m. – 5 p.m. PST, Saturday – Sunday: 7 a.m. – 4 p.m. PST
 - Visit the [Lynda.com Support Webpage](#)
 - Email [Lynda.com Support](#)
- For assistance with Blackboard integration visit: blackboardsupport.towson.edu

8. Can faculty and staff use Lynda.com for professional development?

Lynda.com was purchased through the Student Technology Fee initiative to provide TU students with a rich selection of primary or supplemental learning opportunities. Faculty and staff may use Lynda.com in furtherance of their work in service to our students. Using it for purposes that do not directly benefit our students is not appropriate.

9. Can I access Lynda.com from within Blackboard

Yes, for more information see: <http://www.towson.edu/technology/training/blackboard/documents/lynda-add-video.pdf>