How safe is my information on Google's service?
Our Webmail Powered by Google environment resides on Google's servers. To read Google's privacy and security statements click here.

Who will look at my Webmail Powered by Google mailbox?
By design, you will be the only person to read your inbox. OTS Student Computing Services staff will be able to assist you with access questions but will not see the contents of your inbox or calendar.

What is Google Apps Education Edition?
You may have heard the name Google Apps Education Edition associated with this service. Google uses this name in association with the offering of their Google Apps service as a resource that can be integrated into educational organizations. On our campus we call the service Webmail Powered by Google.

What other options do I have for accessing my Webmail Powered by Google account?
If you use an email application on your computer, your Webmail Powered by Google account can be configured for use with either the POP or IMAP mail protocols. Additionally you can synchronize your email, calendar, contacts and in some cases tasks from most mobile smart phones (and the iPod Touch). For more information on how to synchronize your Webmail Powered by Google account information to your mobile device, please see the Google Sync overview page.

Does having a Towson University Webmail Powered by Google account merge or cancel my public Gmail account?
No, if you already have a Gmail account that account will be untouched by this upgrade. The upgraded account is held in a separate server area. This allows Towson to synchronize account names and passwords with TU student’s campus network credentials (a.k.a NetID).

Does the Webmail Powered by Google account work with my phone/Smartphone?
You can synchronize your email, calendar, contacts and in some cases tasks from most mobile smart phones (and the iPod Touch). For more information on how to synchronize your Webmail Powered by Google account information to your mobile device, please see the Google Sync overview page.

Can I use Google’s login page to get access to my Webmail Powered by Google Account?
No, the Google login page is only used for Google public accounts. Towson maintains its own login page for your account so that you can use the same username and password you use with almost all TU web services.

Can I continue to use my Webmail Powered by Google account after I graduate or leave Towson University?
Your Webmail Powered by Google account will remain active for about one year after your last course taken. One month before your account is retired you will receive an email letting you know what the last day of service will be. The email will also provide instruction on how you can move your inbox, calendar and other items to the Google public service or other email providers.

Can I turn off chat completely within my account?
Yes, the Google web interface has an option at the bottom of the page to turn off the chat function. For more information please see Google's “Turning Chat Off” support page.