



**TOWSON
UNIVERSITY**

STRATUS

Change Agent Network Business Process Advisory

2/19/2021

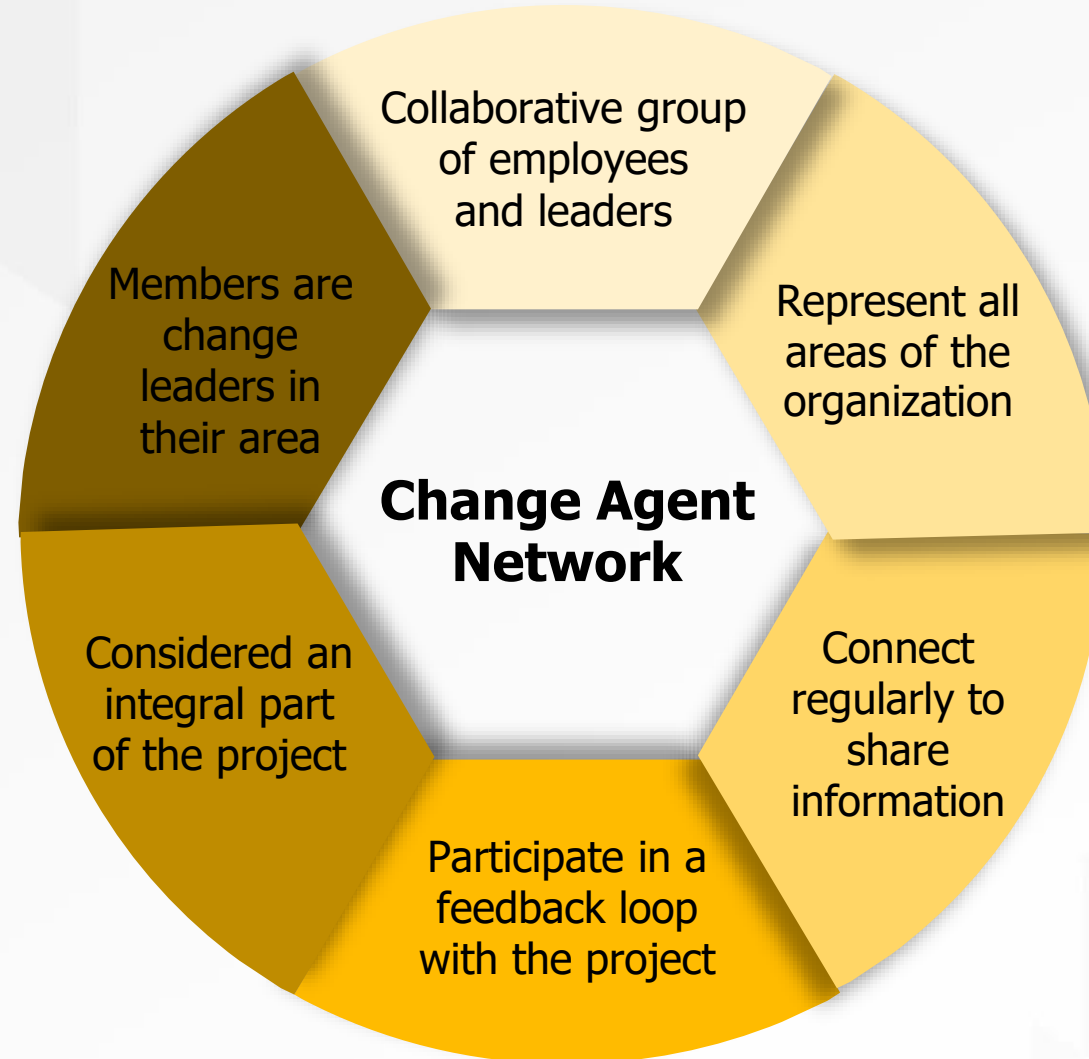
Agenda

- Kick-off STRATUS Change Agent Network
- Overview of what to expect
- Preview of future activities

What is STRATUS?

- STRATUS is a long-term modernization effort to adopt cloud-based business application systems.
- This project includes a redesign of the university's Chart of Accounts, implementation of new financials and budget planning systems.
- STRATUS will provide:
 - real-time access to financial data
 - faster approvals using automated workflows
 - more informed decision-making
 - modernized chart of accounts
 - self-service for university leadership, employees, and vendors
 - contemporary look and feel with improved digital accessibility
- Change management is central component of the project

What is a Change Agent Network?



Why Create a STRATUS Change Network?

- STRATUS impacts all university departments
- Consistent method to generate awareness and support to drive WIIFM

Drive
Readiness

Increase
Willingness

Develop
Ability

Multi-tiered Change Agent Network

The STRATUS Change Agent Network Groups – a collaborative group of employees and leaders



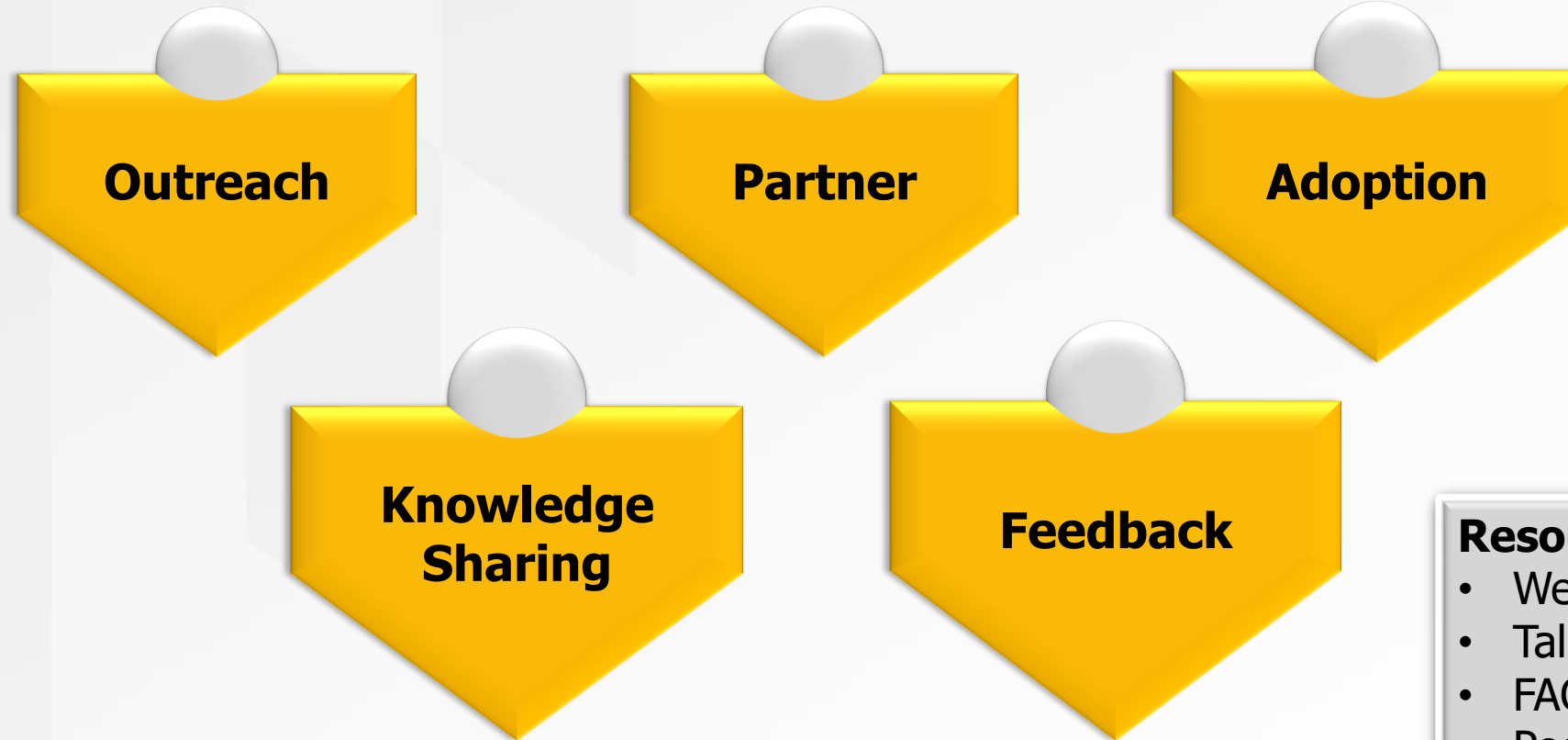
Change Agent Network Attributes



Benefits of being a Change Agent Network Member

- First to learn about the new STRATUS system and processes
- Share STRATUS knowledge with colleagues
- Solicit feedback to bring back to the Change Management team
- Help shape ongoing learning and communications for the STRATUS launch in October 2021.

Your Role in the Change Agent Network



Resources to support you:

- Website
- Talking Points
- FAQs
- Peer Change Agent Network

What to Expect

- Monthly Change Agent Network meetings
 - Change Agent Network “education series”
 - Updates on STRATUS functionality
- Share resources with your peers
- Collect feedback and bring back to the Change Agent Network Team
- Provide input to the change agent network activities to support STRATUS adoption
- Overall time commitment is estimated at 2-3 hours per month

Change Agent Network Stats

- 361 Total Invitations Sent January 21, 2021
 - 19 BPA, 187 Supervisors, 154 Executive & Administrative Assistants
- 39% Open Rate
- 100 Responses
- 97% Responded "Yes/Maybe"
 - Only 12 "Maybe"
 - Of the "Yes"
 - 47 Supervisors (25%)
 - 27 Executive & Administrative Assistants (17%)
 - 21 BPA (100%)

Integrated Roadmap

★ Go Live

Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sept	Oct	Nov
★ STRATUS Change Agent Network Invitation										
★ STRATUS Kickoff to existing PeopleSoft Financials users										
CAN Education Series										
	Change Agent Network Kick Off 2/22 & 2/23	Being a Change Champion 3/22 & 3/23	Change Management vs. Change Leadership 4/26 & 4/27	Ready, Willing, and Able 5/24 & 5/25	Leading Through Change 6/28 & 6/29	Planning for Adoption 7/26 & 7/27	Building STRATUS Know-How 8/23 & 8/24	Support & Reinforce 9/27 & 9/28	Celebrate, Reflect, and Sustain 10/18 & 10/19	
Awareness and Adoption										
	Regular and Periodic Department Meetings									

Our Ask

- ▶ Become familiar with [STRATUS](#)
- ▶ Visit the STRATUS [Change Agent Network site](#)
- ▶ Complete the [STRATUS Scavenger Hunt](#)

Questions regarding the
Change Agent Network?

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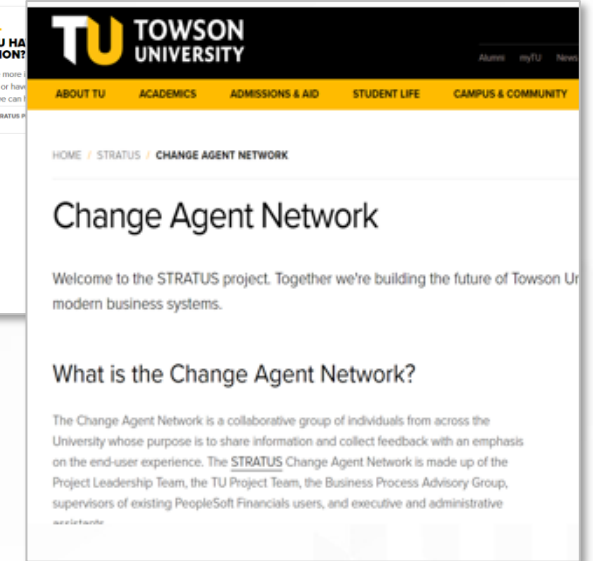
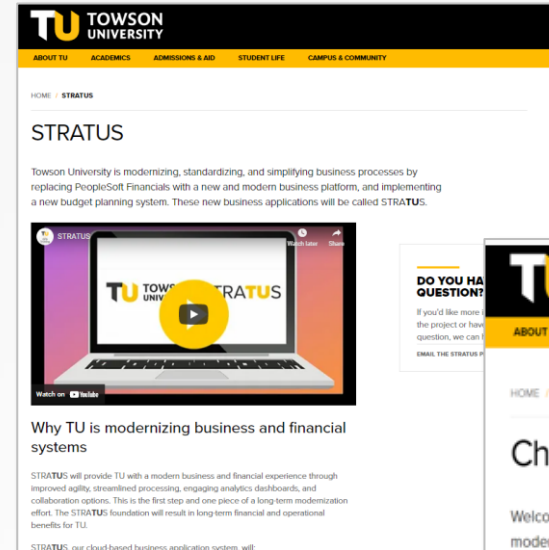
Next Session Preview
“Being a Change Champion”

March 22/March 23
11am or 3pm

Questions?

Resources

- STRATUS Website
<https://www.towson.edu/stratus/>
- Change Agent Network Website
<https://www.towson.edu/stratus/change-agent-network.html>
- Newsletters
- Frequently Asked Questions (FAQs)
- Talking Points



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